

# Circuit Board Repair Services

## Circuit Board Repair Services:

### **PRIORITY #1 SERVICE**

“Priority #1” repairs will be repaired first after its arrival at WORLD electronics. Remember to indicate “Priority #1” on the request form.

### **PRIORITY #2 SERVICE**

“Priority #2” repairs will be repaired after Priority #1 repairs are completed.

### **PRIORITY #3 SERVICE**

“Priority #3” repairs are completed after the two above but before the standard turnaround repairs. This service offers our customers speed and economy.

### **STANDARD SERVICE**

“STANDARD” is the most economical way to have your circuit boards repaired. These repairs are completed after the three services indicated above.

## How To Send In A Repair

- Use our ship-to address:  
**WORLD electronics**  
**3000 Kutztown Road**  
**Reading, PA 19605**
- Some services are subject to component availability.
- Additional charges apply to “Priority #1”, “Priority #2”, and “Priority #3” services.
- Please mark your paperwork very clearly as to the type of service that you require.
- Please enclose your company name, address, phone number, name of the person to contact, and return ship-to address.
- Please enclose a purchase order number (PO#).
- You **DO NOT** need an RMA (Return Material Authorization) number to send in a repair.
- All repairs include our standard 90-Day Warranty unless otherwise noted.
- A short description of the problem is always helpful to our technicians.
- If you prefer a carrier other than the WORLD electronics’ defaults, just ask. Some examples are FedEx P1 Saturday, UPS NDA Early AM, UPS Bill Recipient, and U.S. Postal Service.
- If you would like an estimate before authorizing a repair, please state so. A technician will call with an estimate based on a preliminary evaluation of your repair.



# Repair Service Request Form

PREFERRED CARRIER		RETURN SHIPPING METHOD REQUESTED		
UPS	SHIPPING ACCT #:	NDA	2nd Day Air	Ground
FED EX		NDA Early A.M.	3 Day Air	Other:
<b>BILLING ADDRESS:</b>		<b>SHIPPING ADDRESS:</b> same as billing		
Company Name:				
Email:				
Phone:	Fax:			
Contact Name:				
Address 1:				
Address 2:				
City, State, Zip Code:				

## Repair Service Requested:

Priority #1 Service
Priority #2 Service
Priority #3 Service
Standard Service

## Send Repair To:

WORLD electronics
3000 Kutztown Road
Reading, PA 19605
Toll Free: 800-523-0427
Phone: 610-939-9800
Fax: (610) 939-9895
www.world-electronics.com

## Payment Method:

Invoice (Terms = Net 30 Days)
P.O. Number:
C.O.D.                      Credit Card
C.C.#
Exp. Date:    Month                      Year
Security Code:
Name on Card:

## Detailed Description of Problem:

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